

Credit Card Payment



Sulfaro Furniture accepts these major credit cards: **Visa**,[®] **MasterCard**,[®] **American Express**. A **2%** fee applies to all final balance payments made on **Visa**,[®] **MasterCard**[®]. A **3%** fee applies to all final balance payments made on **American Express**. Goods must be paid 24 hrs prior to delivery. Goods will not be released to the customer unless goods are fully paid.

When Paying by Cheque

Here are a few things to keep in mind if you wish to pay by cheque:

The cheque should be made payable to **"Sulfaro Upholstery Nominees P/L."**

Bank Cheque is the preferred form of payment at time of delivery.

If you wish to pay with either a **Business** or **Personal** cheque.

Business or **Personal** cheques must be cleared before goods are released to client.

Cheque clearing may take up to 5 working days.

We regret we cannot accept **Business** or **Personal** cheques at time of delivery.

Cash Payments

If you wish to settle your account in **Cash** you are welcome to come into our store prior to delivery and inspect your goods, a receipt will be issued.

Or **Cash** will be collected by drivers at time of delivery, where a tax invoice will be issued.

Electronic Funds Transfer

If you wish to pay directly into our bank account you may come into the store prior to delivery and inspect goods prior to payment.

All **Electronic Funds Transfers** must be transferred into our account at least 24 hrs prior to delivery so that funds have been cleared. We regret we cannot deliver goods unless funds have been cleared.

Account Details: Sulfaro Upholstery Nominees Pty. Ltd.

BSB Number: 013 384 ANZ MITCHAM

Account Number: 532 554 143

EFTPOS Payments

If you wish to settle your account via **EFTPOS** you must come into our store prior to delivery and inspect your goods, a receipt will be issued.

Please note that daily limits apply to various cards. Limits vary from \$800.00 to \$1000.00.

Please call your bank to verify your daily **EFTPOS** limit.

For further information

Phone 03 9872 4608, 10.00am – 5.00pm, Monday – Friday

Email sulfaro@sulfaro.com.au



Thank You for Placing Your Trust in Sulfaro Furniture

Sulfaro Furniture is dedicated to making your purchase pleasant and stress-free. Our flexible payment options are designed to make paying for your investment as convenient as possible for you. Our goal is always your total satisfaction. If you have any questions, please speak with our friendly Admin Personnel.

Date _____

10/10/2019

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Surname	<input type="text"/>	Contact	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		Post Code	<input type="text"/>
Home Phone	<input type="text"/>	Bus Phone	<input type="text"/>
		Mob Phone	<input type="text"/>
Email	<input type="text"/>	Invoice Number	<input type="text"/>

650 - 652 Whitehorse Road Mitcham, Vic 3132

sulfaro@sulfaro.com.au ABN 33 076 046 251

THIS BECOMES A TAX INVOICE ONCE PAID

PAYMENT METHODS

BY MAIL - Cheques to be made payable to:
Sulfaro Upholstery Nominees P/L
650-652 Whitehorse Road Mitcham , Vic 3132

BY FAX - Credit card only 03 9872 - 4609

Enquiries - sulfaro@sulfaro.com.au

For further information please call -
03 9872 - 4608

PAYMENT DETAILS CHEQUES SHOULD BE STAPLED TO THIS FORM (PLEASE TICK YOUR PAYMENT TYPE)

☐ Invoice ☐ Personal Cheque ☐ Visa ☐ AMEX ☐ Master Card ☐ Bank Cheque

A Credit Card processing fee applies to payments & will be passed onto the card holder.

Expiry Date

Total \$

[illegible]

Card Verification Value (CVV)

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Card Holders Name (Please print)

Card Holders Signature

A processing fee of 1.5% applies to Visa & Mastercard payments and 3% applies to Amex payments , this fee will be passed onto the card holder.

When paying by Personal Cheque, please refer to payment option sheet as conditions do apply.

Submit by Email

Organising Delivery

Our Admin Personnel will call you to organise delivery of your furniture.

If you are not home they will leave a message or try to contact you on your mobile or via email.

Our Admin Personnel will confirm delivery address with you, and take any phone numbers necessary to contact you whilst your furniture is in transit.



Delivery Days

- Our main delivery day is **Thursday**.
- Alternative delivery days are usually not possible as our delivery personnel are sub-contractors, however, they may have a few delivery spots available on **Wednesday & Friday** to local customers only.
- Please note that deliveries which are more than 50 kilometers from our showroom must be organised by client.

Delivery Times

We do not give specific times for deliveries, as too many factors are unpredictable for us to try to pinpoint a specific time.

We normally give you a courtesy call once the goods have been collected by our drivers, giving you an **approximate** time of arrival.

We do not deliver on Saturday.

Access

Please have the room/s and pathways prepared for delivery.

Prior notice must be given if your furniture needs to go upstairs.

Unusual deliveries will attract an extra fee.

Please inform our Admin Personnel about any unusual aspects of your delivery.

Safety

We will deliver to a room of your choice providing that this is accessible and provides no health and safety risks to our delivery personnel.

For safety reasons, delivery personnel cannot be expected to remove their shoes.

Health and safety reasons restrict delivery personnel from carrying sofa-beds up stairs.

Extra delivery personnel can be arranged to take sofa-beds upstairs at an extra cost.

Pick-up

Customer pick-up of furniture from our Warehouse can also be arranged.

Once you have settled your account please proceed to door 4 at the rear of our premises.

Our warehouse trading hours are between 10:00am-4:00pm Mon-Fri. or Saturday morning between 9.30am-11.30am.

Clients must bring another capable person to help load furniture into their vehicle, especially on weekends when there is no warehouse staff on hand to help with the delivery.

Clients are also reminded to bring **proper packing** material as we do not supply any.

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Sulfaro Furniture is dedicated to making your purchase pleasant and stress-free. Our goal is always your total satisfaction. If you have any questions, please speak with our friendly Admin Personnel. Sulfaro Furniture hopes you get many years of pleasure and pride from your new furniture. Thank you for buying from us. We hope we have the opportunity to serve you again.